

VISA Active and Win Offer

Frequently Asked Question (FAQ)

1. What is the campaign offer?

Ans: All Dutch-Bangla Bank Nexus VISA Credit, Debit and Prepaid Cardholders those who have not used their cards between January 2024 to February 2025 are eligible to win a foodpanda voucher worth BDT 150.

To win this voucher, the eligible customers simply need to use their Dutch-Bangla Bank Nexus VISA Credit, Debit or Prepaid card at least once at a Merchant POS terminal or online purchase for a minimum value of BDT 500 or more within the campaign period.

2. What is the campaign period?

Ans: The campaign is valid till May 31, 2025.

3. What is the minimum single transaction value?

Ans: The value of a single transaction must be a minimum of 500 BDT.

4. Who are eligible to participate in this campaign?

Ans: Any live and valid Visa Consumer Debit, Credit, Prepaid Cardholder who has done at least one eligible transaction during the time period 01-Jan-2024 till 15-Feb-2025 (both days included) will be considered as ineligible Cardholder for Activate & Win offer.

The remaining cardholders who do not fall under this definition will be considered as eligible cardholders to participate in Activate & Win offer

5. What types of transaction are eligible in this campaign?

Ans:

- A Visa Net processed (i.e. off-us) transaction, that was done in Bangladesh (domestic transaction) or abroad (International or cross-border transaction).
- It can be a swipe/dip/Tap transaction done at a Merchant POS terminal or an online/e-Commerce transaction or an ATM withdrawal transaction done abroad (Outside of Bangladesh)
- Transactions that are done outside of Bangladesh can be in any transaction currency. As long as the transaction amount converted into BDT is a minimum 500 BDT or more, then, such a transaction shall be considered eligible
- An eligible transaction must be successfully settled with no partial/full refund or cancellation or dispute raised on the same.
- An ATM withdrawal transaction done within Bangladesh will not be considered as an eligible transaction

6. How can customer claim foodpanda voucher(s) if they have satisfied the qualifying criteria under this promotion?

Ans: To claim voucher please log in through this link: <https://visabdspecialpromo.poshvine.com/>

7. When should customer log in to the portal for their voucher after full filling the transaction criteria?

Ans: If customer satisfied the qualifying criteria for 'Active & Win' offer then voucher will be ready to be claimed in the next 20 days of performing the last eligible transaction.

For example: If customer performs an eligible transaction worth minimum 500 BDT on 20th March 2025 which made him/her qualify for 'Activate to Win' offer (for 150 BDT worth foodpanda voucher). Then,



voucher will be ready to be claimed on the 9th April 2025 onwards. Customer can log into the 'Claim voucher' portal anytime between 9th April 2025 till 20th July 2025 (both days included).

For more details, please go through this link: bd.visa.com/en_bd/pay-with-visa/festiveseasonoffer.html

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